

# 3 stories that matter - Mariah

Mariah has a package of care and support from the Local Authority to help her manage her condition and do the things she wants to do. This package of support includes funding for a personal assistant.

One of the impacts of her condition is that it can be hard to remember information and Mariah has used advocacy (triggered under the Care Act) to access services from a care agency who employs the PA on her behalf. The advocate has helped Mariah to explore how she would like her care needs met and has helped her to recruit a PA who understands her needs.

Recently, the advocate has supported Mariah to request a new assessment for a wheelchair – her current chair is over 6 years old and is very heavy, meaning getting out and about is very difficult. The advocate has explained her rights to access a Personal Wheelchair Budget which can extend her options for an active lightweight chair and is now supporting her through this process.

